

United States Postal Service®

INDUSTRYALERT

May 10, 2021

Finazzo Retires - VP Concludes USPS Career

Krista Finazzo, who recently served as Central Area's retail and delivery operations vice president, retired April 30. Krista Finazzo, the Central Area retail and delivery operations vice president who recently served on a special assignment working on the Postal Service's new 10-year plan, retired April 30 after 27 years with the organization.

"Krista has served the Postal Service with dedication, passion and laser focus on our mission in every position she has held," Postmaster General Louis DeJoy wrote in a memo announcing her retirement.

Finazzo began her postal career as a letter carrier in Michigan, moving on to several positions in the organization and receiving numerous honors along the way, including Engagement Leader of the Year.

While serving as Greater Michigan District manager, she led teams that regularly ranked among the nation's best in customer satisfaction and overall performance. Finazzo also spearheaded the #PostalProud initiative.

As Central's vice president, she led the organizational redesign for the new area while simultaneously handling the unprecedented challenges of a historic national election, last year's busy holiday season and the coronavirus pandemic. Finazzo's final assignment involved improving the new-employee experience under the Delivering for America 10-year plan.

"She was a compassionate, curious leader — and a tireless advocate for our organization, our employees, our industry and all our customers," DeJoy wrote.



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